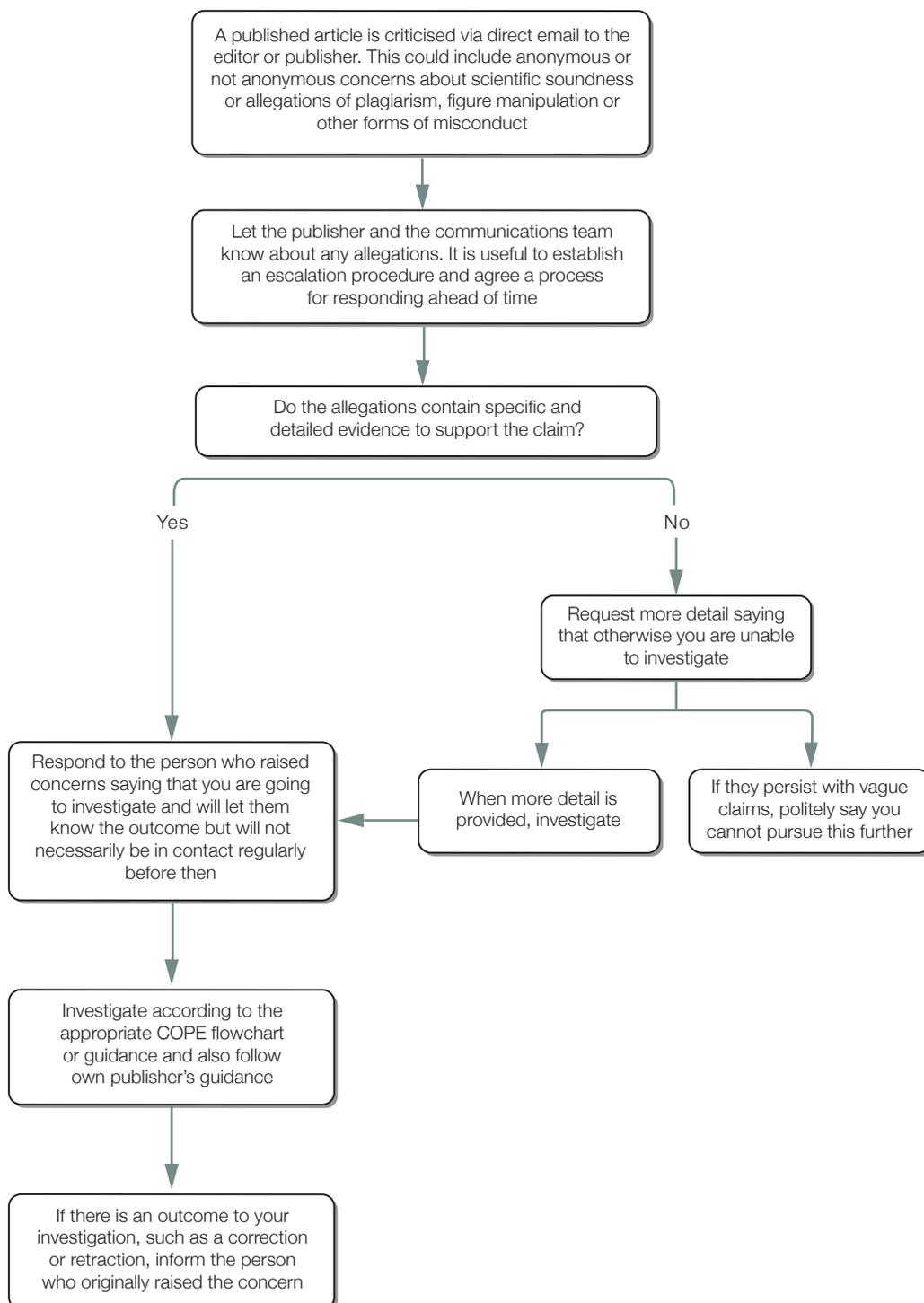




How to respond to whistle blowers when concerns are raised directly



Note
The tone of the allegations may be aggressive or personal. Respond politely; don't get drawn into personal exchanges

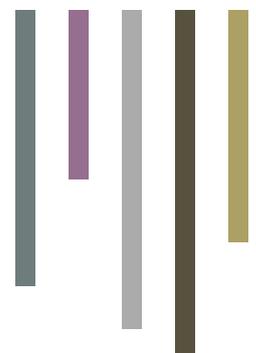
Note
Sometimes the whistle blower may prefer to remain anonymous. It is important not to try to "out" people who wish to be anonymous

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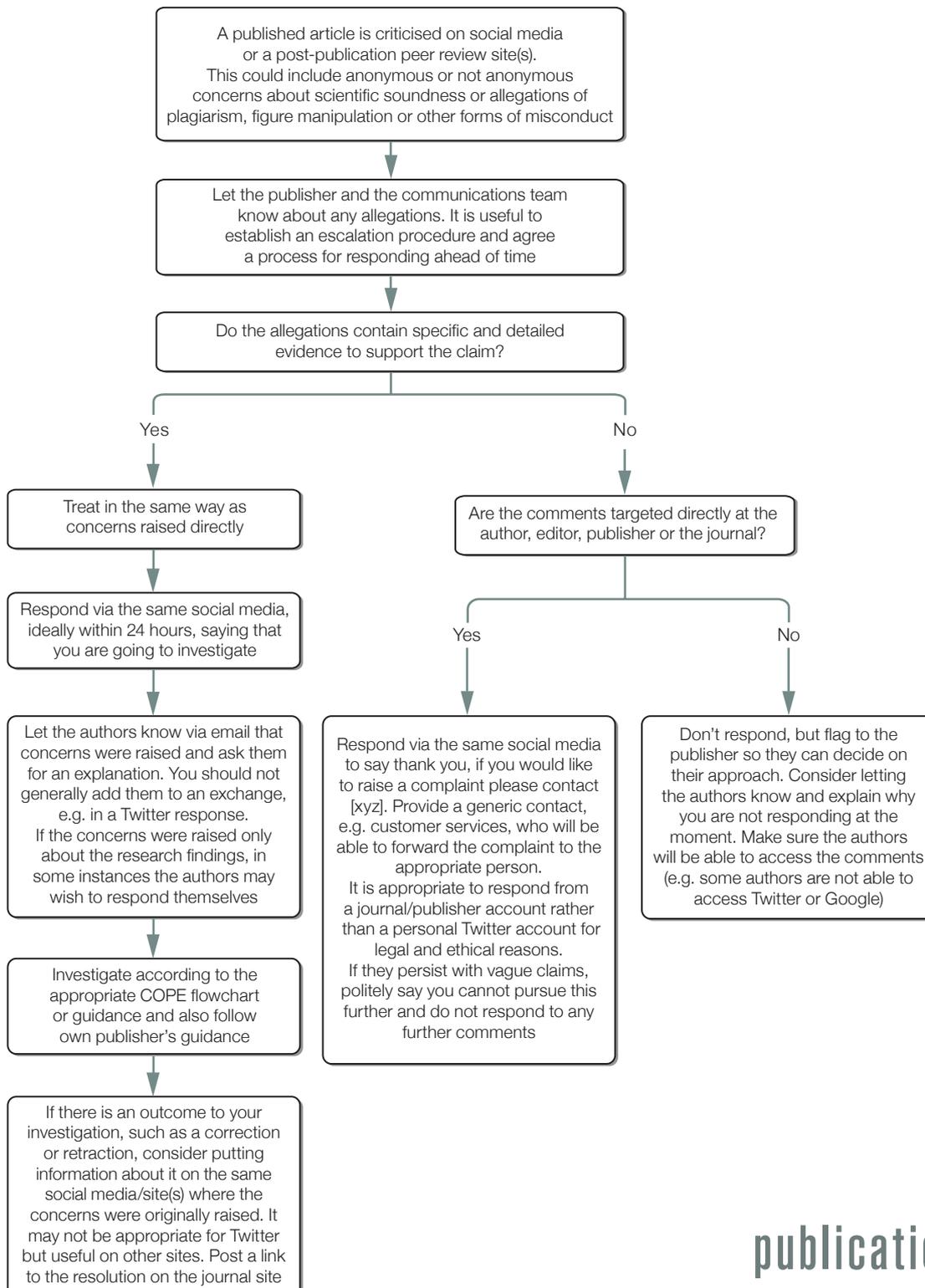
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How to respond to whistle blowers when concerns are raised via social media



Note
The tone of the allegations may be aggressive or personal. Respond politely; don't get drawn into personal exchanges

Note
Sometimes the whistle blower may prefer to remain anonymous. It is important not to try to "out" people who wish to be anonymous

Note
It is important to take the discussion away from the public domain; don't engage in specific discussions on social media

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